SOCWA Administration Budget 2018/2019 Fiscal Year Board Workshop April 26, 2018

Key Budget Assumptions

- Headcount increase by 2 in 2017/18
 - FTE in Accounting
 - Administrative Support Position
- FY 2017/18 COLA 2.7%
- FY 2018/19 COLA 3.8% (CPI basis)
- No Merit Pay Changes were given in 2017−18
 - Catch up included in 2018–19 Budget
- Cost Increase in legal fees of \$160,000
- Planned JPA structural evaluation
- Fringe adjustments
- Implementation of audit recommendations

Administrative Training

- List of conferences & trainings for skill improvement in the coming year
 - California Association of Sanitation Agencies
 - WEF Technical Conference
 - CSRMA Board Meetings & Conferences
 - Water Emergency Response OC
 - Cal PERS Training
 - California Muni Finance Officers
 - Cal Procurement Officers
 - SCAP
 - Public Risk Management

Administrative Succession Planning Update

- Future Retirements (next 5 years)
 - 2 key positions eligible for retirement



- Workforce Experience at SOCWA
 - 4 Administrative employees less than 1 year
 - 3 Administrative employee less than 5 years
 - 1 Administrative employee less than 7 years
 - 1 Administrative employee more than 10 years

Succession Planning Update

- Goal 1 Efficiency
 - Technical software assists in a better quality approach with more available information and better tracking - but takes experience to learn to use well
 - PERS, Payroll, Financial Tracking all are complex and require training and time on the job
- Goal 2 Staffing is extremely thin must know my job and jobs of others
- Goal 3 JPA's have many compliance requirements
 - Brown Act
 - Public Records Act
 - FPPA Requirements
 - Financial Reporting Requirements
- Goal 4 Meet the future head on
 - Comply with Audit requirements for documented procedures
 - Record keeping, document management challenges
 - Quality controls

Total Labor Plan

Total O&M 5-Year Labor Plan								
Headcount								
Department	FY 2015-16 Actual	FY 2016–17 Budget	FY 2017–18 Budget	FY 2018–19 Budget	FY 2019–20 Budget	FY 2020–21 Budget	FY 2021–22 Budget	FY 2022–23 Budget
Operations	39	40	41	42	40	40	40	40
Engineering	3	3	3	3	3	3	3	3
Environmental Compliance & Safety	10	10	10	9	9	9	9	9
ΙΤ	1	1	1	1	1	1	1	1
Administration	7	7	9	9	9	9	9	8
Total	60	61	64	64	62	62	62	61

Total Labor Plan

Total O&M 5-Year Labor Plan								
Headcount								
Department	FY 2015-16 Actual	FY 2016-17 Budget	FY 2017-18 Budget	FY 2018–19 Budget	FY 2019–20 Budget	FY 2020–21 Budget	FY 2021-22 Budget	FY 2022-23 Budget
Operations	39	40	41	42	40	40	40	40
Engineering	3	3	3	3	3	3	3	3
Environmental Compliance & Safety	10	10	10	9	9	9	9	9
IT	1	1	1	1	1	1	1	1
Administration	7	7	9	9	9	9	8	8
Total	60	61	64	64	62	62	61	61



FY 17-18 Administration Solid Progress

- Greater Quantity of Information & Materials
 - 76 Board and Committee Meetings in 12 months
- Improving Quality
- Financial Audits
- Valuation Study / Incorporated Assets
- Strategic Planning (Staff & Board) High Level
- State Audit 9+ months of effort
- Cash Roll Forward
- New Staff Substantial Training / New Tools / Greater Participation

Responsiveness Ensures Continuing Success

Time Pressures

- Lengthy Agendas
- Meeting Scheduling
 - √ 24 individuals
- Accuracy of Information
- Communication
 - √ 10 agencies
 - √ 7 active alternates
 - √ 19 other active staff members
- Comments & Responses
- Materials Prep & Delivery



Meetings, Meetings, Meetings

SOCWA OFFICIAL MEETING TRACKER							
	2016						
	BOD	Exec. Comm.	Fin. Comm.	Engr. Comm.	PC-15	PC2/5	
January	1	0	0	1	0	0	
February	1	0	1	1	1	0	
March	1	0	1	1	2	0	
April	1	2	1	1	3	0	
May	3	1	1	1	0	1	
June	3	0	1	1	0	0	
July	0	0	0	1	0	0	
August	2	0	1	1	1	0	
September	1	1	0	1	0	0	
October	2	0	1	1	0	0	
November	1	0	0	1	1	0	
December	1	0	1	1	0	0	
	17	4	8	12	8	1	
					Year 2016 Total	50	

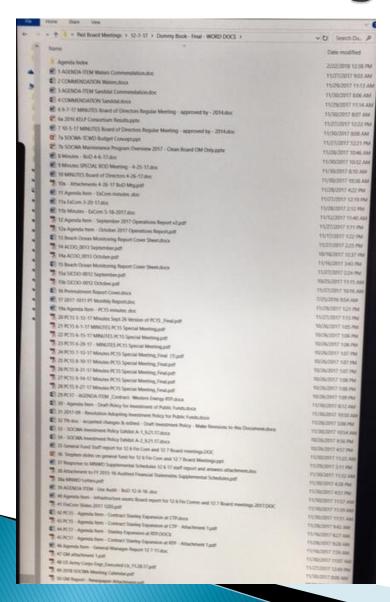
And, More Meetings

SOCWA C	OFFICIAL MEETING T						
2017							
BOD	Exec. Comm.	Fin. Comm.	Engr. Comm.	PC-15	PC2/5		
1	0	0	1	1	0		
1	0	1	1	2	0		
1	2	0	1	2	1		
3	0	1	1	4	0		
2	2	1	1	2	0		
3	0	3	1	3	0		
2	1	0	1	2	0		
1	0	1	1	3	0		
1	0	1	1	2	0		
1	0	1	1	2	0		
1	0	0	1	1	0		
3	0	3	1	2	0		
20	5	12	12	26	1		
				Year 2017	76		
				Total	10		

More Work to Do....

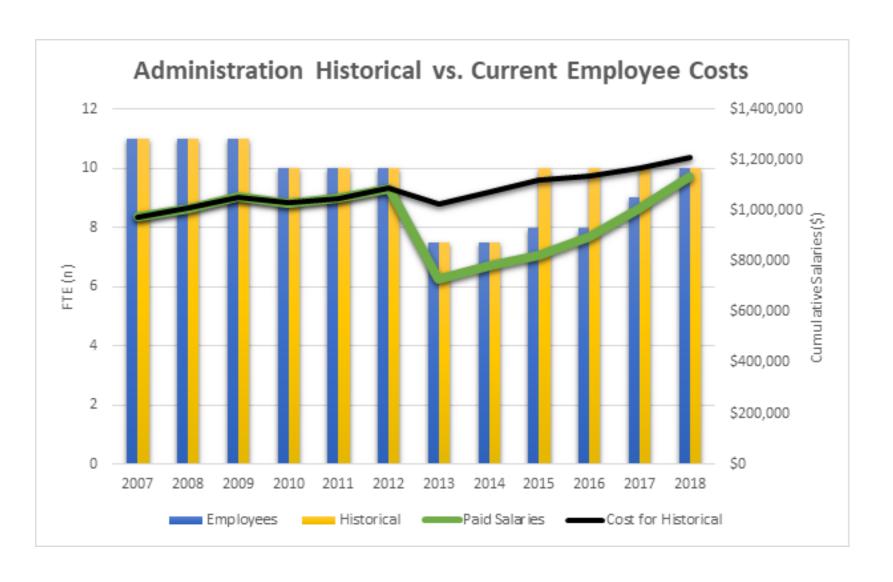
SOCWA OFF	FICIAL MEETING TR				
BOD	Exec. Comm.	Fin. Comm.	Engr. Comm.	PC-15	PC2/5
1	0	1	1	2	0
1	0	2	1	2	0
1	0	3	1	2	0
			First 3	months 20 months 20	
3	0	6	3	6	0
				Year 2018 Total	18

The Agenda Solo





Administrative 2007 to 2018

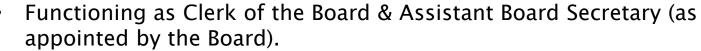


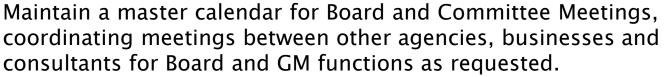
Workload Concerns

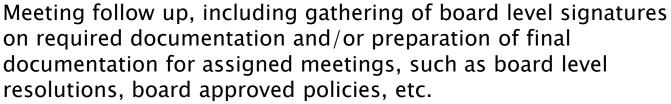
- By January, 2018 behind in producing over45 sets of minutes backlog to September 2017
- Accumulated staff time off:
 - 252 hours 2016
 - 433 hours 2017
 - 145 hours 2018
- Overtime costs
 - **\$14,500 2016**
 - **\$18,715 2017**
- > 45 Mondays or Fridays off in 3 years



Clerk of the Board







Distribution of materials to counsel, or other parties with additional follow up or other responsibilities.

Preparation, coordination and filing of documents with state, county and other outside agencies in areas related to SOCWA compliance activities, such as Conflicts Code updates and administration, track and achieve required Form 700 filings, meet other JPA required filings and notices such as Special District Financial Transactions reporting and State Controller Compensation Reporting.

- Post meeting management of permanent records within the SOCWA Managed Drive or in hard files records for JPA level documents or agreements.
- Support the work of Director level employees.





....And Meetings

Executive Assistant to the General Manager



Provides full administrative support to the office of the General Manager including scheduling of calendars, meetings and appointments, interaction with SOCWA staff and consultants, preparation of items of a confidential nature including correspondence, personnel matters, legal documents, policies, reports and memoranda, resolutions, procedures and other items as assigned.

Oversees accuracy of information in format, context, spelling and numbering, and general consistency.

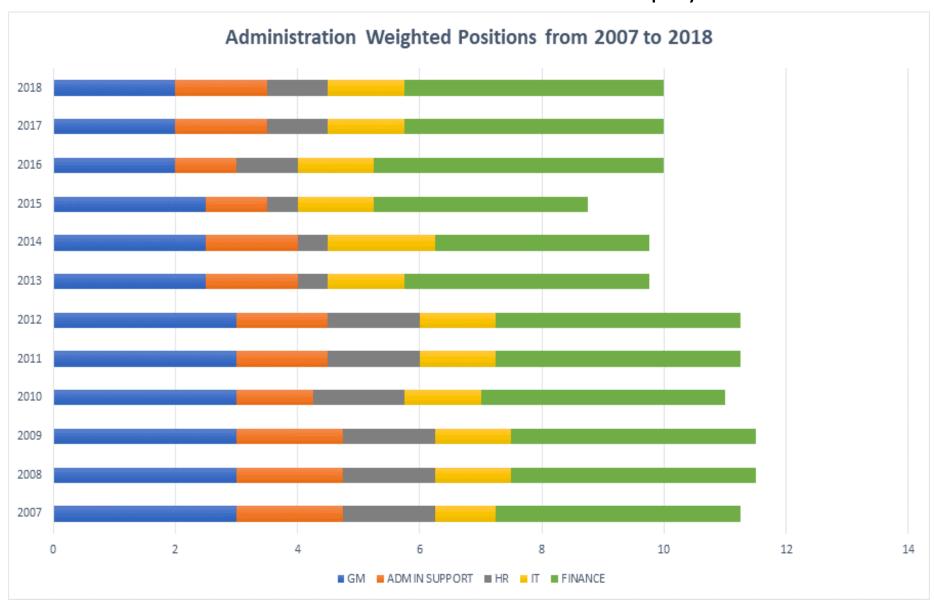
Receives, opens and manages all mail addressed to the General Manager. Serves as lead administrator for the coordination and scheduling of the SOCWA

to think Technology Working Group and organizes and leads the Administrative Safety meetings. In this role, investigates opportunities to improve administrative services through the use of technology and makes recommendations to the General Manager. Duties include information updates and accuracy of web-site in coordination with Public Information consultant.

- Manages and coordinates with the Finance Controller for petty cash for the administration functions of SOCWA.
- Delivers final record of meetings (including all distributed materials) to the Clerk of the Board.
- Supports the work of Director level employees.

....And Meetings

Analysis of Knowledge Base shows Administrative Staff Delivers Greater Service with Fewer Employees



Position Cost Profile

Executive Assistant FTE	Executive Assistant Apple 1	Prepares Minutes Private Party
Hourly Rate \$51.92	Hourly Rate \$52.88	\$50 Hour
Overhead \$13.65 per hour	Overhead \$28 per hour	Work Limit 960 Hours
Total \$65.07 per hour	Total \$80 per hour	Employment Claim Eligible
Learns SOCWA / Full Contributor	Not Committed to SOCWA	Lacks Skills